

**Q1. How long does it take to receive the DaDo?**

A1. For now the delivery time of DaDo is approx. 4 weeks from payment.

**Q2. What is the warranty on it?**

A2. Warranty of DaDo is 2 years and we guarantee a maximum cost of £300 + shipping cost for repair after the warranty expire (no matter what breaks)

**Q3. If a repair is required or a part replaced, what is the procedure?**

A3. The shipping cost for repair are at customer care and the parts to be replaced are at our expense if it is under warranty. If the repair is simple we can ship the spare parts and give you installation guide to let you install it (the shipping of the parts will be charged to the customer)

**Q4. are there any parts that need to be replaced/serviced regularly?**

A4. The only consumable that needs to be change is the lamp which costs £300 and usually last for 7-8 million shots which are more or less 2- 3 years depending on how many shots the customer do.

**Q5. Is the training/support included in the price of the product?**

A5. The machine doesn't have any training included. It is simple as it is. Put the piece inside the chamber and when you see it in focus through the binocular you press the pedal and it welds. There are video links for support and guidance.

**Q6. In regards to the DaDo welder. I understand that its competitive price comes with some limitations and disadvantages. I would be interested in what are they are in comparison to 80J?**

A6. The disadvantages of DADO is that cannot weld all day long like 80J his cooling system doesn't allow it to work non-stop. Also its chamber is smaller than a 80J machine and of course, is less versatile in setting parameters. Spot size is manually adjusted and the frequency (number of shots per second) cannot be adjusted.